Please follow these instructions carefully. By not following the instructions listed, it may result in your appointment needing rescheduled for a future date.

Rescue Village is located at: 15463 Chillicothe Road, Novelty, 44072

- Before you head to Rescue Village, once the cat(s) are secured in their traps/carrier please label them with YOUR first and last name and phone number.
  - Failure to do so, will result in the cat(s) not having surgery as we will not know who they belong to or who to call in case of an emergency.

- We prefer all cats to arrive in humane traps. No more than one cat per trap.

- If a trap is not available a plastic carrier no smaller than 24” long x 12” high x 12” wide will be accepted. No more than one cat per carrier.
  - Cardboard and mesh/soft carriers are NOT accepted.

- Arrive on the day of the scheduled surgery at your assigned drop-off time. Please be on time.

- Pull up to one of the designated parking spaces directly in front of the “Animal Intake” entrance.

- Place the cats in their carriers/traps outside of your vehicle then immediately get back into your car. Once you are back in your car a staff member will retrieve the cats.

- If we did not take payment information over the phone, please ensure a check or cash is in an envelope and securely attached under the handle bar of the carrier or traps.

- There will not be any face to face interaction or conversation with a staff member. Everything you need to know is discussed ahead of time by phone or email. If you have additional questions or concerns, email them to our Programs Coordinator at shelterprograms@rescuevillage.org or call (440) 338-4819 ext. 14

The CatSmart TNR program is only for unowned, feral, and free-roaming community cats who will be returned to their outdoor living environment from where they were trapped. All cats will be spayed or neutered, vaccinated against respiratory disease, panleukopenia and rabies. The left ear will be tipped to serve as permanent and universal identification that they are altered and vaccinated community cats. Program resources are limited, no other medical care will be offered. If necessary, you will be instructed to see your veterinarian for further care.