CatSmart TNR (Trap-Neuter-Return) Program

Pre-Surgery Instructions

Please follow these instructions carefully as this will ensure efficient check-in and check-out processes on the day of your appointment, as well, eliminate confusion and allow us to begin surgery on time.

On the day of your appointment:
--Please arrive between 7:30-8:00am.
   - Please note that we are unable to accept late arrivals as we must begin surgery on time to allow for proper recovery time before pick-up.

--When you arrive, pull up to the curb around the front of the building. There will be signs directing you and our TNR Program Director along with staff or volunteer members directing you. All check-in and check-out processes are taking place in a curbside manner.

--Please STAY IN YOUR VEHICLE. We will retrieve the cats from your vehicle and bring them into the building.

--Payment will be collected at the time of check-in. We can accept cash, check, or card. The fee is $25 per cat WITHOUT flea prevention and $30 per cat WITH flea prevention.

For pick-up: The same process as outlined above applies, but you will need to arrive between 4:00-4:30pm. We are unable to accommodate late pick-ups.

Before your appointment:
--Please note that all cats must arrive in humane traps or plastic carriers no smaller than 24" long x 12" high x 12" wide. Only one cat per carrier/trap.

- Cats in soft/mess carriers and cardboard carriers are not accepted due to safety risks for our staff and the cats. If you do not have appropriate carriers or traps, please give us a call at (440) 338-4819 ex.14 to talk about our trap rental program.

--Please have all of your carriers and traps labeled with your name and phone number for us to identify who the cat(s) caretakers are.

The CatSmart TNR program is only for unowned, feral, and free-roaming community cats who will be returned to their outdoor living environment from where they were trapped. All cats will be spayed or neutered, vaccinated against respiratory disease, panleukopenia and rabies. The left ear will be tipped to serve as permanent and universal identification that they are altered and vaccinated community cats. Program resources are limited, no other medical care will be offered.

   If necessary, you will be instructed to see your veterinarian for further care.